

Code of Stallholder Conduct

The Code of Stallholder Conduct has been developed to inspire community confidence in Salamanca Market, to help maintain and raise the standards of our Market relative to other markets, to encourage the pursuit of excellence, and generally to promote Salamanca Market's reputation. Adherence to this code is required of all Stallholders, both Licensed and Casual.

Salamanca Market Stallholders uphold:

Integrity, Professionalism, Community Citizenship, Safety, Respect and Courtesy

Integrity

- We act responsibly and ethically through fairness, consideration and honesty in all dealings with others.
- We conduct our business in line with fair competition.
- We act honestly in serving our business interests.

Professionalism

- We provide quality service.
- We accept responsibility for our actions.
- We cooperate with other stallholders, and Hobart City Council to maintain the unique atmosphere and appeal of Salamanca Market.
- We refrain from knowingly injuring or maligning the good name or business reputation of another Market stallholder.

Community Citizenship

- We recognize that everything we do shapes the Market's future and its value within the community.
- We care about customers, colleagues, community, recognising our role within a larger and significant community asset.
- We help maintain and improve the reputation and value of the Market by not bringing the Market into disrepute.

Safety

- We provide a safe environment for Market visitors and our employees.
- We work safely, and look after others, resources and property.

Respect and Courtesy

- We act in a polite and respectful manner at all times.
- We are welcoming and approachable.
- We value those at or involved with the Market.
- We respect the rights, dignity and worth of others.
- We refrain from any form of harassment, intimidation or unwanted physical contact of others.
- We respect the privacy of customers and other stallholders.
- We respect the right of other stallholders to set up and sell at the Market.
- We refrain from rude, violent, aggressive, uncooperative or belligerent behaviour toward others.
- We refrain from verbal criticism of other stallholders or their products.
- We reject profanity or vulgarity towards any other person, either by actions or in any language.